

S/N 09/822592

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	ATEFI et al.	Examiner:	LOFTIS, Johnna Ronee
Serial No.:	09/822592	Group Art Unit:	3623
Filed:	March 30, 2001	Docket No.:	20116.0009US01
Confirmation No.	1255	Client Docket No.	END9200000117US1
Title:	METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY SERVICE DELIVERY		

CERTIFICATE OF TRANSMISSION

I hereby certify that the papers listed below are being transmitted by EFS Web to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 22, 2007

By: 

Name: Lauren Sindt

**AMENDMENT AND RESPONSE**

Mail Stop: AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

In response to the Office Action mailed February 22, 2007, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims that begins on page 2 of this paper.

**Remarks** begin on page 9 of this paper.